

## **Quality Policy**

## Raphael Logistics (T) Ltd Quality Policy

We are successful only when our customers are successful. Raphael Logistics (T) Ltd contributes to their success by supplying them with the services they want and need. We strive to achieve customer satisfaction by ensuring that the quality of our services complies with customers/clients and regulatory requirements, and continually improves the quality management system to meet the customer's needs and exceeds their expectations.

It is the declared goal of every employee to make RL and into recognized bywords for quality. This position allows us to achieve market leadership.



Raphael Robert Tesha Managing Director September 2024

